



Have ready:

- Program and services information (online, email template, flyer)
- Program spokesperson

Understand media teams:

- Know general facts (headlines) and move between multiple topics and stories each day
- Need content... relevant, that can benefit a good part of their audience
- Have short deadlines for their stories (most same day)





Develop a list of topics to pitch

- Tax law/credits changes for the season that will impact the taxpayers you serve
- Service updates: new locations, partnership, etc.
- Stay in the know. Take advantage of relevant and timely tax, community and media topics that can help you bring awareness to your services
- Create a pitch calendar and be flexible to new topics





Build or increase your media contacts

- Connect with news departments, assignment desks
- Contact consumer reporters
- Look for "Community affairs shows"



Media time!

When pitching a story:

- Keep it short and sweet
- Always share: Who, what, where, when, how and why
- Provide reliable contact information
- → Be ready!



Media time!

- Always be on the lookout for opportunities to pitch your message.
- For either in-person or virtual interviews, take the opportunity to <u>connect</u> with the reporter and other news staff.
- Storytelling and neighbor testimony



Questions / Comments





THANK YOU

