

The logo is a square with a pink center, a gold border, and a light blue outer border. It is set against a background with a light pink top half and a teal bottom half, separated by a diagonal line.

**ASL
INTERPRETATION
PARTNERSHIP**

OVERVIEW

**Sign language
interpretation
by appointment at
Prosper Center South
during tax season.**

Tax Preparation / Cita para Preparacion de Impuestos

2 hours

BOOK

Appointments are available to book up to 30 days in advance. Las citas se pueden programar con 30 días de anticipación. Please book a separate appointment (AT LEAST 30 MINUTES APART) for each tax year you need prepared (e.g. at 2:00pm ...

SHOW ALL

Tax Preparation WITH SIGN LANGUAGE INTERPRETATION at Prosper South | Cita para Preparación de Impuestos CON INTERPRETACIÓN EN LENGUA DE SEÑAS

2 hours 30 minutes

BOOK

This is a tax appointment WITH SIGN LANGUAGE INTERPRETATION at Prosper South, located at 2900 S IH 35, Austin, TX 78704. Esta cita de preparación de impuestos es CON INTERPRETACIÓN EN LENGUA DE SEÑAS en el Centro de Prosperidad Sur, ubi ...

SHOW ALL

THE PARTNERSHIP

We have partnered with Travis County Services for the Deaf and Hard of Hearing for many years to provide this service.

1

In the summer we make our request for sign language interpretation appointments. We have an in-kind contract with Travis County.

2

Our contact at Travis County confirms the request and cost of services and submits it for approval by the Commissioners Court.

3

Our in-kind contract includes interpretation during tax season, summer season, and hours for training or other events.

WHY IT WORKS

- **Close communication during the season**
- **Streamlined process for anticipating interpreter(s) needed**
- **Regular debriefs and problem-solving**
- **Consider new and creative ways to provide the service**

OTHER LANGUAGES

SPANISH

We rely heavily on our bilingual seasonal tax staff.

We also recruit for bilingual volunteers.

OTHER

We utilize a language line that we pay for.

We also have some staff and volunteers who speak other languages.

IDEAS

What options do your VITA sites offer?



**THANK
YOU!**